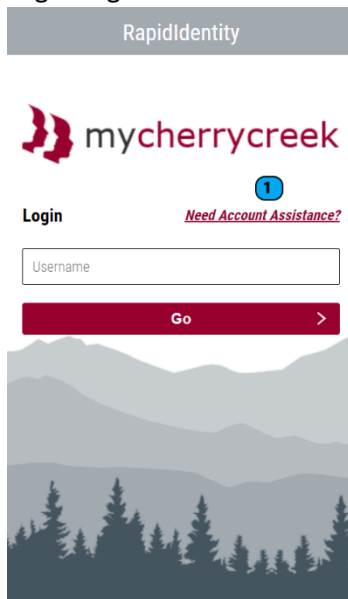


Parent Password Reset (New Portal)

In order to change your password, please go to <https://my.cherrycreekschools.org>. It will bring you to the login page. Then follow the steps outlined below:

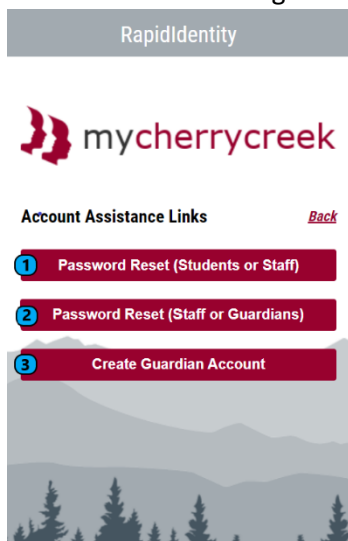
****** Please note that you will need to know the email that you used to set up your myCherryCreek parent forms account with. If you do not know that, please contact the school your student attends.**

- Login Page



1. Select “Need Account Assistance”. Then you will be taken to the next page of options.

- Account Assistance Page



2. Click the button labeled “Password Reset (Staff or Guardians)”. You will then be directed to the appropriate password reset page.

- Password Reset Page



SMS / Email Password Reset

Username or Primary Email Address

1. Please enter the email address used as a parent to sign into the myCherryCreek portal.

- Select Reset Method

Choose Your Preferred Reset Method

Mobile
No Mobile Listed

Primary Email (Will not work for CCSD users)
b*****e@l*e.com 1

Alternate Email
No Alternate Email Address

1. Select the option of “Primary Email” and then click “Submit”

- The options for “Mobile” and “Alternate Email” are not available for parents currently.

- Email Sent Successfully

Results

A temporary password will be sent to the **primary email address** on record for your account.

That email address is listed as: b*****n@g*****s.net

- Password Reset Email

myCherryCreek Requested Password Reset

noreply@cherrycreekschools.org

to me ▾

Your myCherryCreek password reset request was successfull.


Please use the link below to sign in with the following temporary password: [REDACTED]

[Login to myCherryCreek](#)

NOTE: You will need to reset your password on your next login.

- Login Page - Username


RapidIdentity



Login [*Need Account Assistance?*](#)

Username **1**


Go >



1. Enter your myCherryCreek username.

- Login Page – Password

RapidIdentity

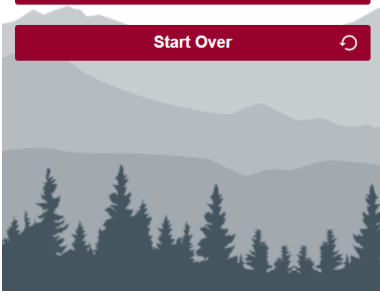


Login [*Need Account Assistance?*](#)

Password **1**

Go >

Start Over ↻



1. Enter the new temporary password you received in the password reset email.

- Update Password – Please enter a new password and select “Go”

RapidIdentity

Expired Password Update

Parent Password Policy
Please create a new password with a minimum of 8 characters.

New Password

Confirm New Password

Go >

The screenshot shows a web interface for updating a password. At the top is a grey header with the text 'RapidIdentity'. Below it is the title 'Expired Password Update' in bold. Underneath is a section titled 'Parent Password Policy' with a sub-header and a message: 'Please create a new password with a minimum of 8 characters.' There are two password input fields: 'New Password' and 'Confirm New Password', both with eye icons for visibility. At the bottom of the form is a red button with the text 'Go' and a right-pointing chevron. The background of the form area features a stylized landscape with mountains and evergreen trees.

- Password Updated Successfully – Select “Go” and it should log you in.

RapidIdentity

Password was changed successfully

Go >

The screenshot shows a success message on the RapidIdentity interface. At the top is a grey header with the text 'RapidIdentity'. Below it is the message 'Password was changed successfully'. At the bottom is a red button with the text 'Go' and a right-pointing chevron.